



स्वामी विवेकानन्द महिला महाविद्यालय, रुपनगढ

(संचालित मनु सोशियल वेलफेयर एण्ड एज्युकेशन सोसायटी, जयपुर)

राई का बाग, परबतसर रोड, रुपनगढ, अजमेर-305814

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Policy of Grievances Redressal Cell

- The Grievance Redressal Cell listen, record and accept oral/written grievances submitted by the students and take necessary steps immediately.
- The committee continuously strives to take the best efforts possible to create a harmonious and conducive atmosphere to everyone in question.
- Students can state their grievances regarding any academic or non-academic matter within the campus.
- Contact number and email ID of the college is provided to the students.
- Students can also directly approach the convener of the appropriate committee or the principal with the written complaint.
- The complaint box/ suggestion box is opened at the end of every month by the Women Cell in presence of the principal.
- Periodic meetings are held to discuss whether the grievances have been settled.






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Anti Ragging Policy

- Anti- Ragging committee has been formed for monitoring the activities of students within the campus and ensure that the students are feeling friendly and are cooperate with each other.
- Name and contact number of Anti- Ragging committee is displayed in all prominent places and entry points along with UGC Anti Ragging Helpline number and email ID of the college.
- Every new student admitted in the college is informed about various committees to whom she has to turn for help and guidance for concerned purposes so as to enable the student to contact concerned person at any time if and when required.
- The freshers are informed that they can report incidents of ragging to the authorities concerned.
- It is ensured that students can complaint in oral /written form and her or their name is not disclosed or kept secret if required.
- Various activities are conducted to introduce the freshers with the senior students in presence of committee members and the principal.
- The committee review the facts and figures relevant to the complaints and give the decision within the limited time.
- If required cross examination will be held to know the exact situation whereby the complainant and the accused will be given an opportunity of being heard.
- The punishment is decided by the committee members and the principal depending upon the nature and the gravity of the act.